

OUR YEAR --- 2017



CALGARY
WILDLIFE
REHABILITATION
SOCIETY

Educating Young Minds

Innovative Leadership

Serving Citizens of Calgary



ANDREA HUNT - EXECUTIVE DIRECTOR

2017 was an incredible year of growth for CWRS as we focused on governance and expanded on the human service aspect of our work. This manifested in numerous ways. First, with the help of the *Calgary Foundation* and our friends at *Stand and Command*, we created a strategic plan based on our mandate and areas of focus for 2018-2021. This work helped us more clearly define our diverse roles and reaffirmed our unique position and services within Calgary's community landscape. The completed document can be found on our website. Second, we developed an informational series called *Living with Wildlife* that provided timely, relevant information to the public about seasonal wildlife activity. This series included web based content, a downloadable pdf, regular public service announcements distributed through major media outlets and our social media pages, and free public forums where citizens could ask questions and learn about the wildlife we share our city with. We believe that people care for what they know and that understanding wildlife behavior increases tolerance of it. As urban living intersects more and more with wild spaces, it is important to find ways to live harmoniously with our wild neighbours. We believe this always starts with knowledge. Finally, in response to the emotional toll compassionate and often traumatic work takes on our employees we spearheaded the creation of a support group for front-line animal care professionals in Calgary and the surrounding areas. This support group is a first step in acknowledging the burden our staff carry and a way for us to ensure the mental health of our people is safeguarded. We are grateful to the Kahanoff Centre for donating space to this worthy endeavor and to Dr. McElheran, a clinical psychologist, for facilitating our meetings. For our people to be able to do their best work, they too need to be taken care of.

These initiatives are all in addition to the main thrust of our work and I am proud that we continue to maintain our high standards of care for the thousands of patients that came through our doors annually. Our staff show incredible resilience in their work and commitment to the betterment of not just our hospital practices but also to the services that we provide to the public through our educational programs, our wildlife hotline, media appearances, and continuing education.

DIRECTORS

Saving Wild Lives

Mentoring Students

Managing Crises



JENNA MCFARLAND - ANIMAL CARE DIRECTOR

2017 had its share of ups and downs at the Calgary Wildlife Veterinary Hospital. Most notably, we lost two of our beloved ambassador animals. GH our 28-year old Great Horned Owl passed away peacefully of natural causes and has left an emptiness in our hearts. In his early years with us, GH delighted hundreds of children and adults alike as our primary education animal. He visited many schools and community groups before retiring from that work in 2012. He then served as a foster father for orphaned owlets of all species until his passing this fall. All of us thank him for his work with us; he will be impossible to replace.

We also said goodbye to our beautiful North American Porcupine, Quillemina. "Quilly" came to us in 2014 after being raised by a member of the public. This experience left her with developmental and physical challenges that she was not able to overcome. Despite an amazing, and mostly healthy, 3 years with us we lost her due to complications associated with her rough start in life. She was such a joy to spend time with and she delighted everyone she met. She will be so missed.

We were sad to say goodbye to a long-term member of our veterinary team. Paige McKnight, our RVT and assistant clinic manager left CWRS after 6 years for an amazing opportunity with wildlife in BC. We are pleased to say that she has settled in to her new role and reports that she is doing very well. Despite that huge loss, we were thrilled to welcome Britany Borodenko back to the clinic from maternity leave! Its great to have her back and hard to believe that she was gone for a whole year!

We saw an amazing array of animals in the clinic this year and we were excited to see that our release numbers have gone up again. This is, of course, a testament to our staff and their skills in the clinic, but also to members of the public, first responders and other individuals who come across injured wild animals.

More-and-more, we are seeing a public recognition of the value of wildlife to our ecosystem. Seeing regular people invested in ensuring the safety and wellness of wildlife is heartwarming and encouraging for the future of wildlife rehab. This incredible teamwork is the key to caring for wildlife in our city and beyond.

DIRECTORS

OUR YEAR

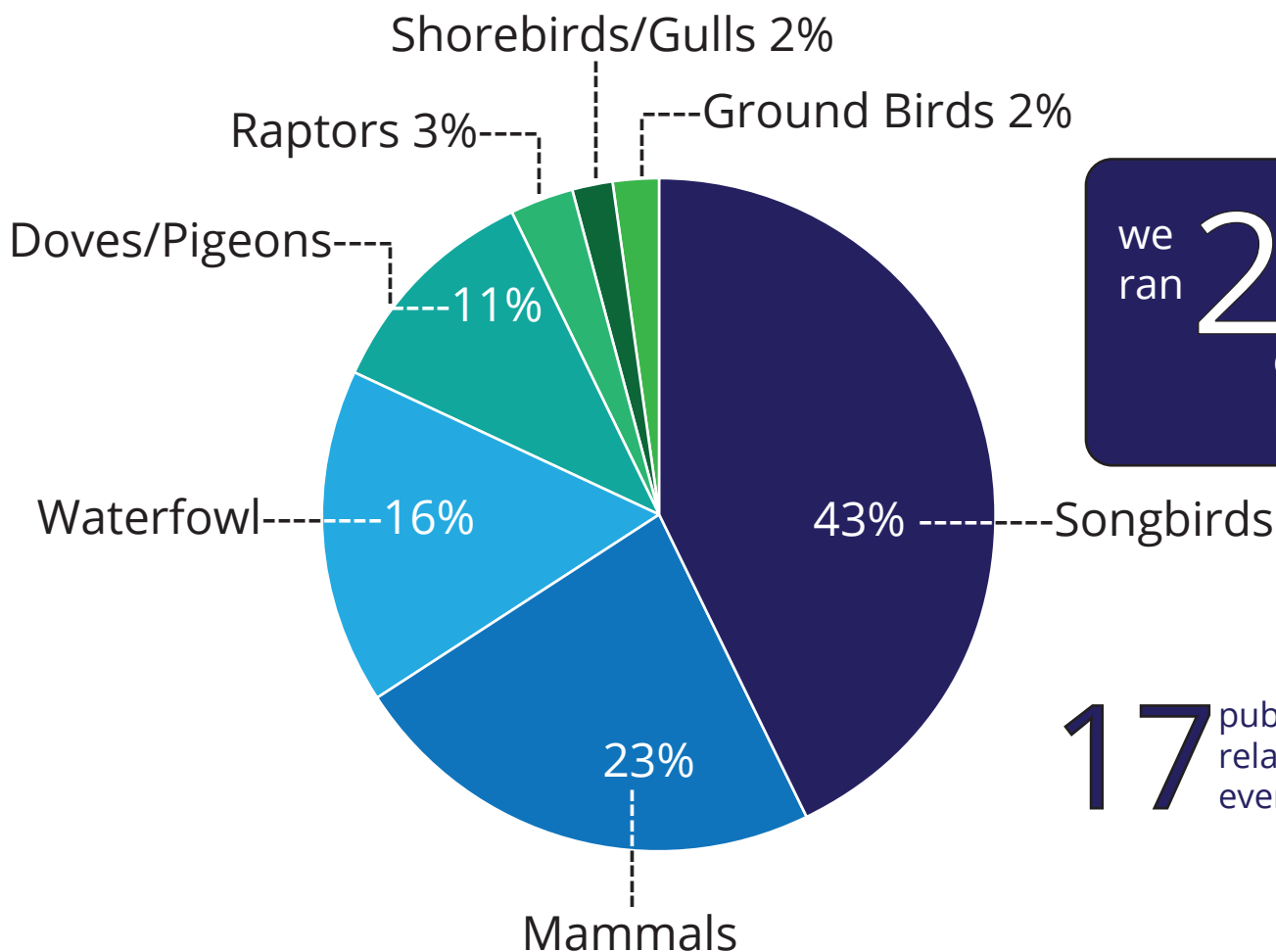
IN NUMBERS

we
cared
for **2,204**
wild animals

948 animals
released

131 unique
species
treated

43%
release rate



we
ran **229**
education
programs

68%
owl presentations

32%
hawk presentations

17 public
relations
events

volunteers
donated
2,530
hours

\$149 per patient

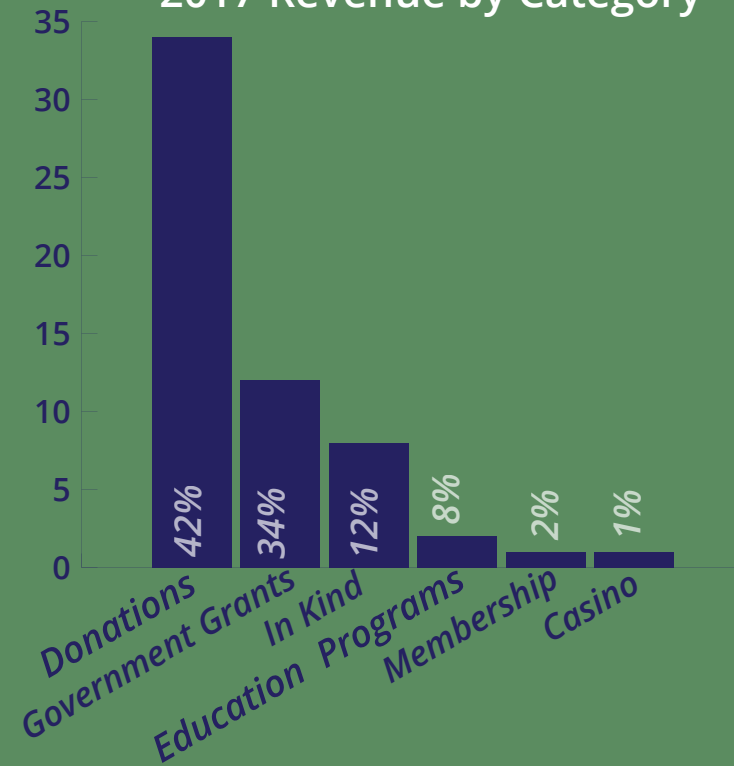
10,000+ hotline calls

9819 Staff hours

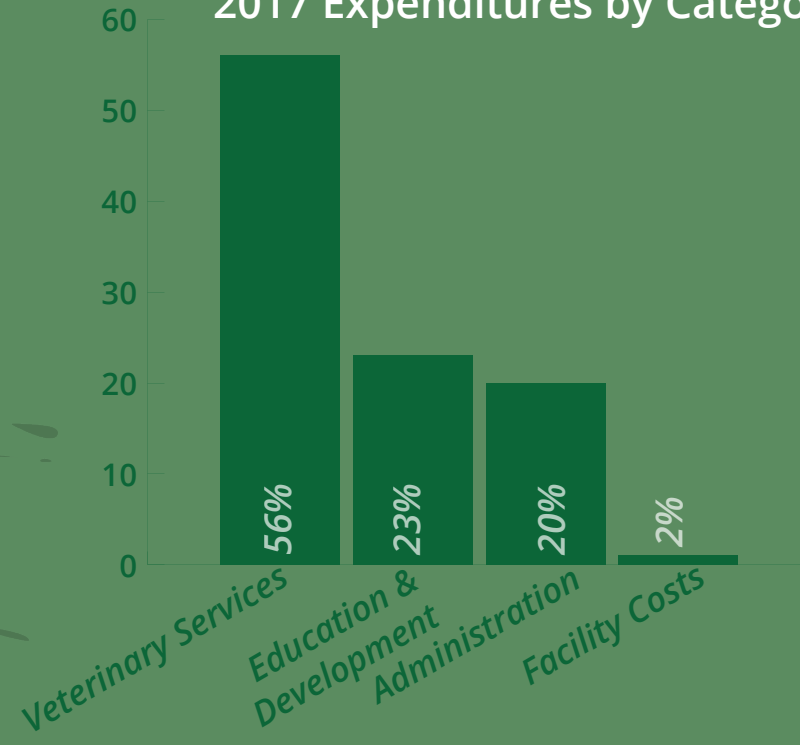
\$34,408 in donated hours



2017 Revenue by Category



2017 Expenditures by Category



FINANCIALS

OUR PATIENTS



WILD LIVES HAVE VALUE

OUR IMPACT

While we have seasonal influxes of some species, every day is a different day at CWRS and we never really know what is going to be coming through the door each day. We see many animals with traumatic injuries; this year one such injury was seen on this rock dove, whom the staff affectionately called Bart. Bart was brought to us in July of 2017 by a concerned member of the public who saw Bart at his feeder with what appeared to be a bright orange arrow piercing his head! The staff were horrified and fascinated at the same time because despite this traumatic injury, by what was determined to be a blow dart, Bart was still walking around, flying and eating relatively normally. His left eye was swollen shut and this was causing his lower beak to shift slightly to the left. These seemed like very minor symptoms tied to a very traumatic injury!

After giving him a full exam, under sedation (see top picture), we found him to be robust and in great health overall so we made the decision to rally the veterinary team to attempt to remove the dart. In these situations, we never know if we will cause more damage with the removal of a foreign object; the procedure can cause uncontrollable bleeding, damage important structures or the animal can go into shock. We decided it would be worth the risk to remove the weapon and treat the wound. The procedure was a success! Bart was treated with anti-inflammatory pain medication and antibiotics and within an hour of recovery was eating happily. He spent 2 weeks in the hospital; after flying out of his cage and being chased around the nursery for what felt like the 100th time, we decided Bart was ready to be released. He was returned back in the neighborhood in which he was found and flew away with a second glance.

We are thrilled with the outcome of this case! It is one example of the hundreds of injuries we see every year. Our staff need to be calm, knowledgeable, and ready to spring into action to address whatever comes through the door. We are proud of our ability to respond adaptatively to each individual case and to provide compassionate help to wildlife that experience terrifying and painful injuries as they navigate their urban environments.



WILDD TALES

STATEMENT OF FINANCIAL POSITION

December 31, 2017, with comparative information for 2016

	2017	2016
Assets		
Current assets:		
Cash and cash equivalents	\$ 183,137	\$ 147,769
Restricted cash (note 2)	68,480	6,669
Gift certificates	471	258
Accounts receivable	608	727
Prepaid expenses	-	3,852
Inventory (note 3)	5,139	5,226
	257,835	164,501
Property and equipment (note 4)	91,540	119,321
	\$ 349,375	\$ 283,822

Liabilities and Net Assets

Current liabilities:		
Accounts payable and accrued liabilities (note 5)	\$ 14,050	\$ 10,971
Deferred contributions related to future expenses (note 6)	68,480	6,669
Current portion of obligation under capital lease (note 8)	9,919	15,160
	92,449	32,800
Deferred contributions related to property and equipment (note 7)	53,138	71,498
Obligation under capital lease (note 8)	-	9,919
	145,587	114,217
Net Assets:		
Unrestricted	160,984	126,801
Internally restricted (note 9)	42,804	42,804
	169,605	169,605
	\$ 349,375	\$ 283,822

To see accompanying financial statements please contact admin@calgarywildlife.org

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STATEMENT OF REVENUE AND EXPENSES AND CHANGES IN NET ASSETS

December 31, 2017, with comparative information for 2016

	2017	2016
Revenues:		
Donations (note 10)	\$ 144,810	\$ 99,841
Government grants	117,529	33,041
Contributions in kind (note 11)	41,520	1,662
Education presentations	28,190	26,600
Amortization of deferred capital contributions (note 7)	19,260	18,520
Memberships	6,560	6,600
Casino income	5,019	97,335
Other income	4,278	796
Corporate sponsorships	600	600
	367,166	284,995
Expenses:		
Veterinary	170,184	181,874
Education and development	68,600	35,285
Administration	61,268	51,066
Amortization	28,681	63,886
Facility	4,250	13,984
Gain on sale of fixed assets	-	(370)
	332,983	345,725
Excess (deficiency) of revenue over expense	34,183	(60,730)
Net assets, beginning of year	169,605	230,335
Net assets, end of year	\$ 203,788	\$ 169,605

To see accompanying financial statements please contact admin@calgarywildlife.org

AUDIT 2017

STATEMENT OF CASH PAGE 1 OF 2

December 31, 2017, with comparative information for 2016

	2017	2016
Cash provided from (used in):		
Operating activities:		
Excess (deficiency) of revenues over expenses	\$ 34,183	\$ (60,730)
Items not involving cash:		
Amortization of property and equipment	28,681	63,886
Amortization of deferred capital contributions	(19,260)	(18,500)
Gain on sale of fixed assets	-	(370)
	43,604	(15,734)
Change in non-cash operating working capital:		
Short term investments	-	2,500
Gift certificates	(213)	829
Accounts receivable	119	1,929
Prepaid expense	3,852	(460)
Inventory	87	959
Accounts payable and accrued liabilities	3,079	951
Deferred contributions	(61,811)	(25,127)
	112,339	(34,153)
Financing activities:		
Contributions received for property and equipment	900	4,000
Repayments of obligation under capital lease	(15,160)	(17,790)
	(14,260)	(13,790)
Investing activities:		
Purchase of equipment	(900)	(4,477)
Proceeds on disposition	-	370
	(900)	(4,107)

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STATEMENT OF CASH FLOW PAGE 2 OF 2

Increase (decrease) in cash and cash equivalents	\$	97, 179	\$	(52, 050)
Cash and cash equivalents and restricted cash, beginning of year		154, 438		206, 488
Cash and cash equivalents and restricted cash, end of year	\$	251, 617	\$	154, 438
Cash and cash equivalents is comprised of:				
Cash and cash equivalents	\$	183, 137	\$	147,469
Restricted cash (note 2)		68, 480		6,699
	\$	251, 617	\$	154, 438

For a copy of the full auditor’s report, please email admin@calgarywildlife.org

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www.calgarywildlife.org



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Administration: 403-266-2282
Wildlife Hotline: 403-239-2488



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